

# Access America

A SERVICE OF TELE-SYS, INC.

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OFFICE OF THE  
EXECUTIVE SECRETARY

6/11/99

Mr. David Waddell  
Executive Secretary  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243-0505

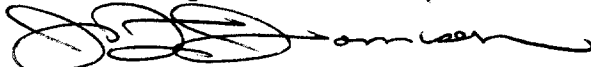
Re: Tele-SyS, Inc. dba Access America IntraLATA Toll  
Dialing Parity Plan - Amended

**Docket No. 9900346**

Dear Mr. Waddell:

As agreed in telephone discussion with Mr. Carsie Mundy, enclosed is the Amended Intralata Toll Dialing Parity Plan for Tele-SyS, Inc. dba Access America and 13 copies of the plan for your use in considering approval. It is our intent to be fully compliant in this matter. If there are any questions, you may contact me. I would appreciate notification when the plan is approved.

Sincerely,



J. F. Jamison  
President

REC'D TN  
REGULATORY AUTH.  
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1. Proposed implementation date:

The following plans and procedures are presently in place and operative pending approval.

2. Toll Dialing Parity Exchanges:

All exchanges within the State of Tennessee served by BellSouth and within LATAs 468, 470, 472, 474 and all exchanges within the State of Tennessee served by Sprint in LATA 956.

3. Methodology

Tele-SyS, Inc. dba Access America as a reseller of BellSouth and Sprint services in Tennessee, has implemented a full 2 PIC policy. Customers may choose a Primary Interexchange Carrier for interlata calls and a second Primary Interexchange Carrier for intralata calls. The PIC need not be Tele-SyS, Inc. dba Access America. Customers have already been made aware that they may take these actions. The most recent notification was via bill insert on May 14, 1999. Existing and new Customers may request a list of carriers from whom to select.

If a customer wishes to change either their interlata or intralata PIC, they may notify Tele-SyS, Inc. dba Access America and identify their chosen PIC. If the customer selects Tele-SyS, Inc. dba Access America for either interlata or intralata PIC, a signed PIC authorization is obtained and maintained on file. There may be a service charge associated with the order. Service charges will be no more than those charged by BellSouth or Sprint to their customers.

4. PIC Not Automatically Assigned

It is not necessary for a customer to choose Tele-SyS, Inc. dba Access America as its PIC. Tele-SyS, Inc. requires a signed PIC authorization from the customer before any PIC is made to Tele-SyS, Inc. dba Access America. If upon notification, a customer fails to select a PIC, the existing PIC or NO PIC is left in place. If there is a request for new service and no PIC authorization is given, then the assumption NO PIC is made.

5. PIC Method

Tele-SyS, Inc. dba Access America has implemented a 2-PIC method so that customers may choose one interexchange carrier for interlata toll calls and the same or another for intralata toll calls. See Item 3 above.

6. Customer Notification Procedures

New customers are requested at the time of subscription to service to select either PIC Carrier(s) or choose to have no carrier [NO-PIC]. Tele-SyS, Inc. dba Access America makes no effort to recommend a carrier nor does it attempt to provide a list of all available carriers.

Existing customers are notified through bill inserts and may elect to have no carrier [NO-PIC] or select PIC Carrier(s). The most recent notification was via monthly bill insert on May 14, 1999. No change in PIC is made without a signed authorization from the customer. Thus, if a customer is notified and then fails to respond with a PIC indication, then the existing PIC status is maintained. That is, if the existing PIC is the existing LEC, then no change is made.

7. Cost Recovery Plan

Tele-SyS, Inc. dba Access America is a reseller of BellSouth and Sprint services in Tennessee. The cost recovery amounts levied by these LECs are passed on to the customer. Tele-SyS, Inc. dba Access America is not implementing an additional cost recovery plan.

8. Associated LATA

Tele-SyS, Inc. dba Access America is a reseller of BellSouth and Sprint services in Tennessee. LATAs 468, 470, 472, 474 and 956.

9. PIC Change Charge Waiver

Since Tele-SyS, Inc. dba Access America resells BellSouth and Sprint services, only those waivers provided by those underlying carriers are passed along to customers. Tele-SyS, Inc. dba Access America does not offer additional waiver periods. Any PIC Change charges levied by these LECs are passed through to the customer. No additional charges are levied.

10. Anti Slamming Procedures

Tele-SyS, Inc. dba Access America utilizes the procedures set forth in TRA Ruling 1220 4-2-.56. Further, in the event another carrier slams customers of Tele-SyS, Inc. dba Access America, the same anti-slamming procedures and fines implemented by the underlying carriers, BellSouth and Sprint, apply and will be assessed against the slamming carrier.

11. Nondiscriminatory Access

Operator services, directory assistance and directory listings are supplied by Sprint, BellSouth and by Tele-SyS, Inc. via contract to Illinois Consolidated Telephone Company. Customers and other carriers are provided access on a nondiscriminatory basis.

Tele-SyS, Inc. dba Access America  
IntraLATA Toll Dialing Parity Plan  
138 Fairbanks Road, Oak Ridge, TN 37830 Amended Page 4  
Issued: June 11, 1999 Effective: Upon Approval

12. Compliance With All Tennessee Regulatory Authority  
and FCC Rules.

Tele-SyS, Inc. dba Access America will comply with all  
rules of the TRA and the FCC with regard to this and  
any other matters under the agencies' jurisdictions.